

As an individual who relies on captioning for entertainment on Television. Captioning provides me to have an equal opportunity to enjoy entertainment just like hearing folks do. As the first amendment of our Constitution states "Freedom of Speech" should also include "Freedom to Understand What's Being Said" on electronic devices like Television.

I have to agree some improvements were made but more can be done. Quality of captioning can be so-so depending on type of program.

- Live shows continue to lag behind while accuracy of captioning is extremely poor due to typos. Occasionally, captioning will start on a given topic then suddenly the topic changed without finishing the previous thought.
- As a fan who loves sports - the display location of captioning interferes with the action of the game. Modifying the display location will definitely improve the quality during programming.
- Some captioning can be a bit too slow in displaying during emergency weather situation. Several weeks ago, the Weather Channel provided the emergency alert about possible tornados in Northern NJ. It was displayed on bottom but took some time to scroll through.

By no means, I'm not grateful - I do appreciate the efforts being made.

I'm disappointed when TV sections in newspapers, TV Guides, or scroll down TV schedule on Cable shows the captioning symbol then suddenly the show/station it's not. I've made numerous calls and wrote to stations about this. Some respond, "the switch was off" which I find is unacceptable answer as it shows the lack of responsibility to assure quality programming of their show. The switch should always be on.

As time goes on - I continue to look forward to 100% captioning. I do appreciate the efforts being made on this. Thank you for following up on this.